



the brain injury association

**Headway North Cumbria**

[www.headwaynorthcumbria.org.uk](http://www.headwaynorthcumbria.org.uk)

**HEADWAY NORTH CUMBRIA  
COMMENTS, COMPLIMENTS AND COMPLAINTS FORM**

All fields in this form are optional apart from the comment, compliment and complaint section.

**Your details:**

For a personal reply, please provide the following details:

**Name:**

**Address:**

**Postcode**

**Email address**

**Telephone**

**Comment, compliment or complaint details:**

*(Tick as appropriate)*

This is a comment

This is a compliment

This is a complaint

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Adapted from Headway UK Resource Bank Policy - September 2018 Reviewed and Updated – March 2022	Review: March 2024
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**Registered Charity Number 1025852**

**Details of your comment, compliment or complaint (required)**

**If a complaint is being made, what action do you feel should be taken to resolve it?**

**Please return this form to a volunteer or committee member in person or post:**

**Address:**

Headway North Cumbria  
c/o 22 Carvoran Way  
Carlisle  
CA2 7XJ

**Email:** headwaynorthcumbria@yahoo.com

**Helpline:** 07508 111834

*Thank you for your feedback.*